

REFEREE GRIEVANCE POLICY

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| Step One | Incident Occurs | <p>The team official is to refrain from voicing displeasure with the game official inside or outside the arena, i.e. bench, dressing room area, lobby or parking lot</p> <p>Take 24 hours to consider the incident before writing complaint.</p> |
| Step Two | Advise Association | Do not call or submit your complaint to the MHL Office directly – please contact the Discipline Coordinator of your Association and/or President and send formal complaint to Association. |
| Step Three | Association Review/Endorsement | The Area Association will review the complaint and will either forward the complaint to the MHL with endorsement or dismiss the complaint. |
| Step Four | MHL Notice | The Area Association will forward an endorsed complaint to the MHL Office – This must be from the President or Discipline Coordinator. |
| Step Five | Acknowledgement | The MHL office will notify the Association within 24 hours excluding weekends/holidays that the complaint has been officially received. |
| Step Six | Game Details | The MHL will begin investigation by acquiring additional reports regarding the details of the game from the game officials, timekeepers, and or any MHL Directors present. (1 week period). |
| Step Seven | Review | The MHL Referee Committee will review the details of the reports. |
| Step Eight | Evaluation(s) | The MHL will review past referee evaluations and any previous complaints if any. The committee may also call for an immediate evaluation prior to the decision. |
| Step Nine | Decision/Report | The MHL Referee Committee will make a decision based on the reports, evaluation, additional information, and discussions with the game official in question. The Association will be sent a report indicating the issue has been dealt with. Any discipline/remediation assessed to the game official will be kept confidential. (1 week period) |
| Step Ten | Follow Up | The MHL will keep complaint in Official's personal file and any second report in same season will result in mandatory evaluation. |